



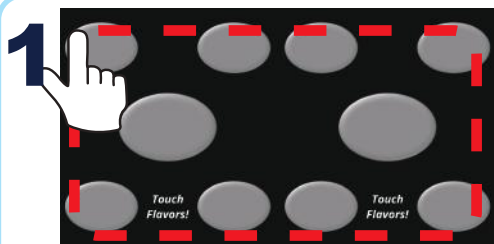
MULTI-FLAVOR QUICK REFERENCE OPERATION GUIDE FOR SERVICE TECHNICIANS

NOTE: This guide is not intended to replace the information in the operational manual, read entire manual before operating dispenser.

TOUCHSCREEN AND LCD ERROR CODES			SOLUTIONS	
DOOR TOUCHSCREEN	DOOR TOUCHSCREEN MESSAGE	LCD DISPLAY	CAUSE	SOLUTION
	Sold Out (overlaid on flavor)	FLAVOR OUT	Out of flavor syrup.	Replace empty flavor syrup container (BIB).
	Base Flavor Sold Out	SYRUP OUT	Out of base syrup.	Replace empty base syrup container (BIB).
	Out of CO ₂	CO2 OUT	Out of CO ₂ / Low CO ₂ pressure.	Restore supply of CO ₂ .
	Out of Nitrogen	NITROGEN OUT	Out of N ₂ / Low N ₂ pressure.	Restore supply of Nitrogen.
	Out of Air	AIR OUT	Out of compressed air.	Restore supply of compressed air.
	Out of Water	WATER OUT	Out of H ₂ O/Low H ₂ O pressure.	Check water supply.
	Defrosting, Not Ready	DEFROSTING	Barrel defrosting.	Wait for defrost cycle to complete.
	Freezing, Please Wait...	FREEZING	Barrel in first freeze after defrost.	Wait until unit completes first freeze down cycle.
	Barrel Sleeping	SLEEPING	Barrel is in "sleep" mode.	Select barrel then select "ON."
	Barrel Off	OFF	Barrel is turned off.	
	Door Comm Error	Door Communication Error	Door is not communicating with unit's main control board.	Contact service provider or FBD technical support.
	Display is off. Unit not running	No message on display.	Unit is not plugged in or breaker has been tripped.	Plug in unit or reset circuit breaker. Then restart unit.

* For installations with syrup in a backroom, a separate gas supply may be connected that is not monitored by the dispenser. If error message appears but syrup BIB is not empty, verify the gas supply to the syrup pumps is sufficient.

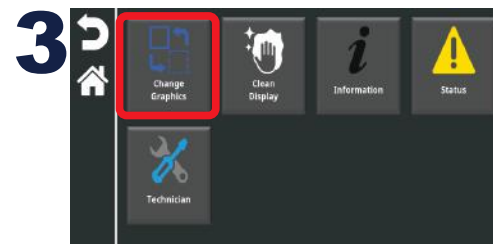
HOW TO CHANGE FLAVOR IMAGES AND BACKGROUNDS



Starting from any of the four corners, touch and trace around the edges of the display without lifting your finger until coming back to the corner where you started. This can be done in a clockwise or counterclockwise direction.



Enter the menu access code. The default code is 376936 (FROZEN).

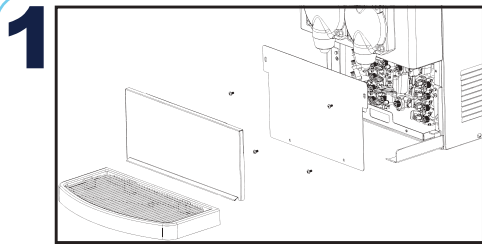


Press the "Change Graphics" button.

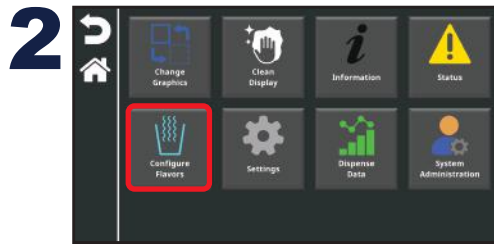


Touch to select a current flavor graphic or background on the left side. In the scroll box on the right, touch a new graphic to replace the old one. Press the back arrow when complete.

HOW TO CALIBRATE FLAVOR MODULES



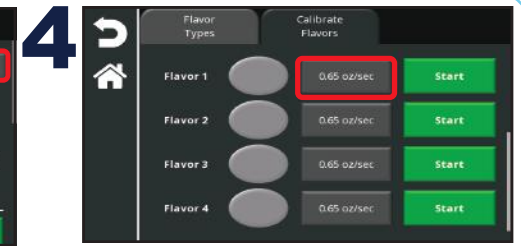
To access the product tray, remove the drip tray, splash plate, and front cover.



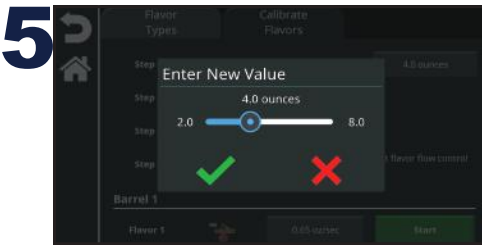
Unlock the menu and use the technician password. Select "Configure Flavors."



Select the "Calibrate Flavors" tab, then select the desired sample size. Use a measurement that is easy to verify with the tools at hand.



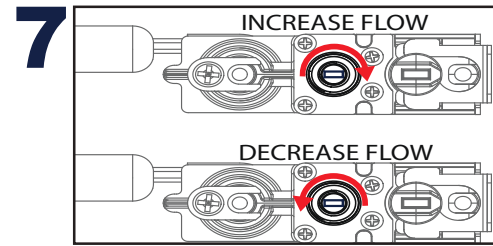
To configure the desired flow rate, tap the oz/sec to open a slider dialog.



Set the desired flow rate then press the check mark to confirm the selection.



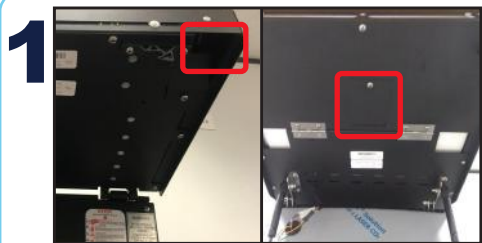
Place a measuring cup under the faceplate and press the "Start" button. Measure the amount of product dispensed and compare to the set "Sample Size" on the display. If the amounts match, the module is calibrated.



If the amounts do not match, the module needs to be manually adjusted. Access the product tray and locate the flavor modules. Use a flat-head screwdriver to adjust the flow rate as shown above.

Repeat steps 6 and 7 until the amount dispensed matches the target sample size. Repeat the process for each flavor.

HOW TO ADD GRAPHICS WITH USB



372 Door **771/772 Door**

Lift up the door to view the back panel and locate the opening at the bottom right corner (372) or the access panel in the center (771/772).



372 Door **771/772 Door**

Insert the USB into any available USB port. Close the door until it clicks into place.



If the USB is inserted correctly, a prompt to load images will appear on screen. Select the green check to load the images or the red X to decline.

Once loaded, the content can be accessed through the Change Graphics menu.