

# Service Bulletin

**Subject: Beverage Equipment Shut Down and Restart**  
**SCOPE: ALL MULTIPLEX BEVERAGE EQUIPMENT**

If a store location anticipates being down two weeks or less Multiplex Beverage recommends you DO NOT shut down the equipment. Leave it powered on and running. Continue with the normal maintenance schedule. Daily cleaning is not necessary if drinks aren't being dispensed.

## IMPORTANT

Always strictly follow the detailed maintenance instructions to clean and sanitize your Multiplex Beverage equipment. Please refer to the maintenance section of the correct Installation, Use and Care manual for your machine.

## CAUTION

If water is allowed to remain in the machine in freezing temperatures, severe damage to some components could result. Damage of this nature is not covered by the warranty

If your Multiplex Beverage equipment will remain idle for more than 14 days, you may want to consider decommissioning the equipment.

### SHUT DOWN

- 1. Disconnect syrup and dispose open product bags. Run Bev-Clean through the syrup lines. Do NOT depressurize the system.
- 2. Shut off water, CO2 and electricity to the Multiplex Beverage equipment. Do NOT empty or depressurize the lines.
- 3. Make sure the drain is connected to a working floor drain.
- 4. If your equipment has a water bath refrigeration system, drain the water bath as shown in the Installation, Use and Care manual.
- 5. If your equipment is ice cooled, melt all the ice out of the ice bin.

### RESTART PROCESS AFTER SHUT DOWN.

- 1. Please follow the cleaning and sanitizing procedure as documented in the maintenance section of the correct Installation, Use and Care manual for your specific product.
- 2. For dispensers attached to Multiplex Beverage Soda Factory/Ice Core equipment, please follow the manufacturer's guidelines for that product.
- 3. In extreme instances it may be necessary to follow the "Boil Water Advisory" procedures.
- 4. Install new product bags and make a drink to confirm unit is operational.

### FURTHER ACTIONS

Contact Welbilt KitchenCare 1-844-724-2273 if you have any questions or concerns.