



Warranty Policy and Procedure Guide

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OBTAINING WARRANTY CLAIM FORMS

Step-by-Step Registration

1. Register on our site at www.cornelius-usa.com
 - A. Select the "login" button
 - B. On the next screen select "Register"
 - C. Fill out the profile and give the system a few minutes to register you
2. Select Warranty Forms
 - A. Log into the site using your user name and password (that you assigned in the Registration process).
 - B. On the menu under "Tools" is an item called "Warranty Forms".
3. Confirm the information on the submission form (if they are not going to print the forms, e-mail address is the important field).
4. An e-mail will arrive with an Acrobat file. Print the file for claim forms.

WARRANTY CLAIM FORM PROCEDURE

A completed claim form must be sent with all part(s) from each repair. Each claim number is unique and can only be used once.

The following information is required on all claim forms (see sample claim next page):

1. Name and address of service company (we will issue credit to this company).
2. Phone number of above company.
3. Contact person at above company.
4. Name and address of account where equipment is located.
5. Phone number of account where equipment is located.
6. Contact person at account where equipment is located.
7. Date when repair was complete.
8. Customer signature.
9. Model & Serial Number of repaired equipment.
10. Reason for repair (be specific).
11. Part number and description of replaced part. Check appropriate box for field scrap (see field scrap list) or return (all returned parts are subject to evaluation prior to issuing credit).
12. Servicing company labor rate/per hour.

NOTE: Hourly allowance figured from codes and flat rate guide.

13. Refrigeration type and amount used (paid at current market value).

Claim form must be submitted within 60 days from repair date.



WARRANTY CLAIM FORM



WARRANTY CLAIM FORM

No. XXXXX
NOTE: EACH CLAIM NUMBER IS
UNIQUE AND CAN ONLY
BE USED ONCE

Today's Date _____
Customer Number _____

DISTRIBUTOR/SERVICE COMPANY

Name _____
Address _____
City _____ State _____ Zip _____
Phone Number (____) _____
Technicians Name _____

CUSTOMER INFORMATION

Customer Name (Firm) _____
Address _____
City _____ State _____ Zip _____
Customer Contact _____
Date Repair Completed _____
Reason work was performed _____
Customer Signature _____

UNIT INFORMATION

Model No. _____ Serial No. _____
Customer Complaint: _____

WARRANTY CHARGES CLAIMED LABOR (SEE LABOR RATE GUIDE)

No. of Hours _____ X Labor Rate _____ = \$ Total Labor

REFRIGERANT

Maximum allowable charge as specified on serial nameplate

_____ R404A @ \$11.50/lb= _____
_____ R134A @ \$ 1.50/lb= _____
_____ R22 @ \$5.50/lb= _____

\$ Total Refrigerant

Refrigeration Prices Subject to Change Without Notice

'DO NOT WRITE IN THIS AREA'

LABOR _____
REFRIG. _____
PARTS _____
TOTAL \$ _____
DATE _____
SIGNATURE _____

UPS Ground Freight (see field scrap list)

TOTAL CHARGES \$ _____
\$ Total Parts/Freight

SERVICE INCIDENT NUMBER _____

See back for instructions

Claims must be submitted with in 60 days of the repair.

Form # SD.88



WARRANTY RETURN PARTS PROCEDURE

PARTS (NO RGA REQUIRED)

Use a **Claim Form** for parts return. Unique Claim Form will serve as an RGA number.

1. Fill out claim form completely. Each claim number is unique and can only be used once. Only one serial number and one failure will be accepted per claim form (no credit will be received without a completed claim form).
2. If a part needs to be returned (see return parts list), mark the outside of the box with the Claim Number, send a copy of the claim form and any additional back up documents, along with the part to:

Cornelius Inc
Attn: Warranty Returns
101 Regency Drive
Glendale Heights IL 60139

3. If a part is to be field scrapped, send only the claim form ONLY (DO NOT send parts)to:

Cornelius Inc.
Attn: Warranty Department
101 Broadway Street West
Suite 210
Osseo MN 55369

4. Please keep a copy for your records.

COMPLETE UNITS (RGA REQUIRED)

Do not use a claim form unless specifically authorized.

1. Call Technical Services 1-800-238-3600 (must have model and serial number).
2. Write RGA number clearly on the outside of the box (no claim form will be required unless labor is specifically authorized).
3. Equipment returns ship to:

Cornelius Inc
Attn: Warranty Unit Returns
101 Regency Drive
Glendale Heights IL 60139

4. Credit will be issued upon receipt of unit and validation of warranty issue.

TO OBTAIN WARRANTY CLAIM FORMS

You must be a registered user to order Warranty Claim Forms (See Obtaining Claim Form instructions on page 1). To order or obtain claim forms go to www.cornelius-usa.com, login, go to tools, and warranty forms. You should have a complete profile to receive forms in e-mail.

NOTE: Any returns without proper authorization or claim form will be returned to customer at their expense.

ALL OTHER RETURNS

For all other non-warranty returns please call the Sales Department at 1-800-238-3600, and follow the prompts to the Sales Department.

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GUIDELINES FOR RECEIVING AND HANDLING LOST OR DAMAGED SHIPMENTS

F.O.B. Shipping:

Cornelius goods are sold F.O.B. Shipping Point, which makes the equipment the property of the buyer while in transit. If loss or damage occurs, the buyer should file a claim with the carrier.

Receiving and Inspection:

All shipping containers should be inspected for internal loss or damage, including: indentations, punctures, re-taping, open tops, or cartons marked "This Side Up" that are delivered laying on their side. The receiver and the carrier should make a joint inspection prior to acceptance of the shipment. Results should be noted on the delivery receipt.

Concealed Damage:

Contents of all shipments should be checked for concealed damage immediately after delivery. If concealed damage is noted, the delivering carrier should be notified promptly.

The tariff guidelines specify no more than 15 days should pass from the date of delivery to the date of when the damage report is made to the carrier. After the 15-day limit has passed, the liability of the carrier is greatly diminished or void.

Filing A Loss or Damage Claim:

If loss or damage is identified, a claim should be filed with the carrier immediately. Items required to file a claim include:

1. Completed Loss or Damage Form (obtained from the carrier)
2. Copy of Original Invoice
3. Inspection Report
4. Copy of Carrier's Delivery Receipt
5. Copy of Bill of Lading, which would be forwarded on request



GLOBAL SERIAL NUMBER DECODING

Effective May 1, 1996 the serial number style for Mason City and Remcor manufactured products has changed. All Anoka manufactured products changed to this style on February 12, 1996. All Wilshire Juice products changed as of June 1999. All JetSpray products changed as of November 1998.

To determine warranty please contact the Technical Service Department at 1-800-238-3600.

SERIAL NUMBER DEFINITION

Product codes are part of the serial number for example, the following serial number can be broken down like this:

Serial Number **62A1404VP101**

62= Plant Code: Manufacturing Location

A= Control Code/Revision Level

14= Year of Manufacture

04= Week of Manufacture

VP= Product Code

101= Sequential number of the unit produced that week.

SERIAL NUMBER DEFINITION - NORDIC UNITS ONLY

Product codes for the Nordic equipment line have a slightly different serial number code. The four digits in the middle of the serial number represent the year of manufacture and the **MONTH** of manufacture, instead of the week of manufacture. See example below:

Serial Number **87A1502GC101**

87 = Plant Code: Manufacturing Location

A = Control Code/Revision Level

15 = Year of Manufacture

02 = **MONTH** of Manufacture

GC = Product Code

101 = Sequential number of the unit produced that week.



SERIAL NUMBER PRODUCT CODES

Unit Name	Product Code	Unit Name	Product Code
ABS	AB	QUEST MODELS	JT
ABS NEXT GENERATION	AN	ICE COOLED BINS	KB
ICEMAKER BINS	BB	ICE COOLED PREMIX	KC
ICEMAKER CUBERS	BC	ICE COOLED POSTMIX	KD
HOTEL ICE DISPENSER	BD	TEA-TOWER	KE
ICEMAKER REMOTE COND	BE	ISLAND BASE	KF
ICEMAKER FLAKER	BF	SPARKLING KRUSHER	KR
WILSHIRE FLAKER	BG	CHILLERS	LC
BACKROOM PACKAGE	BP	NGF DISPENSERS	NG
CARBONATOR	CA	OLYMPUS	OL
CARBONATOR BATCH (BUBLE)	CB	OMEGA	OM
VITALITY HOT	CD	ALTA 1522	PA
COLD FUSION	CF	I - PEAK (SPM)	PE
DISPENSING CHEST	CH	IDC PHANTOM	PF
CHALLENGERS	CL	ED PHANTOM	PH
WILSHIRE COUNTER TOP	CT	SPIRE 5.0	PK
DB DISPENSERS	DB	PROFILE UNDERCOUNTER	PR
DECADE	DE	SPIRE 3.0	PS
ICE DRINK COKE	DF	SPIRE 2.0	PT
ED/DF DISPENSERS	ED	QUEST ELITE	QE
VITALITY EXPRESS	EX	DUNKIN DONUT TOWER	RA
EZ 123	EZ	REFRESH CLASSIC	RC
FCB OVERCOUNTER	FC	REFRESH PRO	RP
FLAVOR FUSION	FF	STAND ASSEMBLY BNB	SA
FCB FLOOR	FL	SUBWAY DISPENSER	SB
I- FROST (SPM)	FR	SPEEDFILLERS	SF
FLAVOR-STOP DISPENSER	FS	SPIRIT	SP
NORDIC HOTEL DISPENSER	GA	TD DISPENSER	TD
NORDIC CUBERS	GC	DISPENSERS	TJ
HD TOWER	HD	UNDER COUNTER	UC
HELIX	HX	UNIVERSAL	UN
ICEMAKER DISP. (SIDS)	ID	VISI COOLER	VC
IMPULSE	IM	VANGUARD 245	VD
INTRAFLEX UNDERCOUNTER	IN	VANTAGE	VE
INTRAFLEX PLUS	IP	VANGUARD	VG
JETSPRAY COLD MODELS	JC	VIPER UNITS	VP
JORDAN	JD	VISTA	VS
MILLENNIUM II	JM	VENTURE	VT
QLT MODELS	JQ	WILSHIRE ICE MAKERS	WF
SLJ MODELS	JS	FOCUS	XA



COMMERCIAL WARRANTY

CORNELIUS Inc., ("CORNELIUS") does warrant to the original purchaser from CORNELIUS who buys solely for commercial or industrial uses, or for resale in the ordinary course of business, that each of the Products covered by this Commercial Warranty shall be free from defects in material and/or workmanship, under normal and proper use and service conditions.

Any products covered by this **Commercial Warranty** (including components thereof demonstrated to have been defective when shipped by CORNELIUS) will be either repaired, replaced (with new or rebuilt replacement) or the purchase price therefor refunded, as CORNELIUS may determine solely in its discretion. A Product or component thereof covered by this Commercial Warranty supplied as a Warranty Replacement will assume the balance of the Period of Warranty applicable to the original measured from the date of replacement. This Commercial Warranty does not include, and CORNELIUS will not assume or pay, the expense of travel time or mileage, any premium time of any party other than CORNELIUS; any repair, replacement, analysis or any other services or parts furnished by any party other than CORNELIUS unless specifically authorized in advance and in writing by CORNELIUS. This Commercial Warranty does not include labor for diagnosis, removal or installation of any products or components.

Products covered by this Commercial Warranty include all beverage and food dispensing or vending equipment manufactured or sold by CORNELIUS after the date hereof (not excluded hereinafter) and this Commercial Warranty is further limited to the use of that equipment in connection with soft drinks, soft drink syrups, beer, coffee, hot chocolate, tea or food commodities for which use the particular product has been identified by CORNELIUS.

Specific exclusions to this Commercial Warranty are OEM Sales, water filter cartridges, coin mechanisms, light bulbs, fuses, glass, diaphragms, seals, o-rings, silicone or rubber parts, refrigeration access valves or related refrigeration leaks, parts in contact with water or the product dispensed and which become inoperative due to scale or chemical change, normal maintenance items. This Commercial Warranty shall not apply to damage resulting from improper voltage, inadequate wiring, abuse, accident, alteration, misuse, neglect, unauthorized repair, improper cleaning or failure to follow installation, operating or maintenance instructions. Remote water-cooled refrigeration systems must have properly sized and installed remote cooling towers or systems. Failure of refrigeration components (compressor-valves) due to remote condenser system failure, incorrect sizing, operation, or installation are not covered by this Commercial Warranty.

The Period of Warranty is (i) one (1) year from the date of installation, or, (ii) fifteen (15) months from the date of shipment by CORNELIUS of a product covered hereby, whichever time period elapses first. For products incorporating a refrigeration system the Period of Warranty, with respect to the refrigeration system only (defined as the compressor, evaporator, condenser, and interconnecting tubing [not to include any access valves]), is five (5) years from the date of installation or sixty-three (63) months from the date of shipment by CORNELIUS, whichever time period elapses first.

Any claim under this Commercial Warranty must be made as promptly as is reasonably possible, **but in no event later than sixty (60) consecutive calendar days**, after the discovery of the defect. Such claims are to be directed to the CORNELIUS SERVICE DEPARTMENT at 101 Broadway Street West, Osseo, MN 55369 (763) 488-8200.

Under no circumstances should the entire unit be returned to CORNELIUS except for repair or replacement of the sealed refrigeration unit. Whenever a product is returned to CORNELIUS for repair or replacement of the sealed refrigeration system under the terms of the Commercial Warranty and the defect is found to exist in parts other than the sealed refrigeration system (example: ice bank control, agitator motor, condenser fan motor, start capacitor or relay), an evaluation fee of twenty-five dollars (\$25.00) may be charged. If such defective part needs replacement or repair and is within its Period of Warranty, such part will be replaced or repaired at no charge, except for labor for removal and installation of such part which will be the responsibility of the customer. If not within its Period of Warranty, a charge for such part and the labor will be made.

The product covered by this Commercial Warranty, or components thereof, must not be returned to CORNELIUS without authorization from the CORNELIUS SERVICE DEPARTMENT. Instructions for return will be given with any such authorization. All returned products and/or parts must be shipped prepaid to CORNELIUS. Return shipping costs of repaired or replacement products or parts will be prepaid by CORNELIUS, except that as to original purchasers in Alaska or Hawaii, CORNELIUS will pay shipping costs only to Seattle or San Francisco respectively. CORNELIUS will not accept collect shipments. Replaced products or parts become the property of CORNELIUS. Any product or parts returned to CORNELIUS under the terms of this Commercial Warranty must be accompanied by a Returned Goods Tag, properly filled out as to unit model number and serial number and detailed explanation of failure.

Except for descriptions of size, quantity and type, which may appear on CORNELIUS' invoices and other written materials, and except for any statements of conformity of CORNELIUS' products with specifications of certain industry, government or professional organizations standards, which may appear as product information disclosures in CORNELIUS' literature and other documents from time to time. **THIS COMMERCIAL WARRANTY IS IN LIEU OF AND EXCLUDES ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.**

CORNELIUS' LIABILITIES ARE LIMITED SOLELY AND EXCLUSIVELY TO THE REPLACEMENT OR REPAIR OF THE DEFECTIVE PRODUCT OR REFUND OF THE PURCHASE PRICE OF SAID PRODUCT. CORNELIUS IS NOT LIABLE FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND WHATSOEVER, WHETHER ANY CLAIM FOR RECOVERY IS BASED ON THEORIES OF CONTRACT, NEGLIGENCE OR TORT. Without limitation, these liabilities do not include shipping charges, labor, installation or any other losses or expenses incurred in operation or installation of any replaced, repaired or returned product or component. In those jurisdictions where liability for damages cannot be disclaimed, the original purchaser's recovery shall not exceed the cost of the product to which this Commercial Warranty may apply.

CORNELIUS neither assumes, nor authorizes any salesperson, distributor, employee, agent or other person to assume for it, any liability of obligation of any kind which is different from the terms of this Commercial Warranty.

CORNELIUS MAKES NO WRITTEN WARRANTY OF ANY KIND WHATSOEVER TO ANY PURCHASER WHO BUYS FOR PERSONAL. FAMILY OR HOUSEHOLD USE.

For CORNELIUS Warranties on products other than covered hereunder, see the Warranties covering each product category.

CORNELIUS may in its discretion direct an Authorized Service Center reasonably proximate to the Original Purchaser to perform its obligations under this Commercial Warranty. That Service Center may also perform such other services as the purchase may require at purchaser's expense.



CORNELIUS INC.
101 Broadway Street West
Osseo, Minnesota 55369
880-238-3600

NORDIC CUBED ICE MAKER WARRANTY SCHEDULE

YEAR	PARTS	LABOR
1	PARTS (Not including wearable parts)	LIMITED LABOR SEE WARRANTY LABOR GUIDE
2	PARTS (Not including wearable parts)	LIMITED LABOR ONLY SEE WARRANTY LABOR GUIDE
3	PARTS (Not including wearable parts)	LIMITED LABOR ONLY SEE WARRANTY LABOR GUIDE
4	COMPRESSOR AND EVAPORATOR	NO LABOR
5	COMPRESSOR AND EVAPORATOR	NO LABOR

PARTS RETURN POLICY:

SEE Ice Maker Warranty Return Parts List: Field Scrap all parts EXCEPT those listed in the Ice Maker Warranty Return Parts List.

COMPRESSOR: Compressors with a date code of less than 20 months must be returned for credit.
Compressor with a date code of more than 20 months, return tag only.

FREIGHT: Cornelius will pay ground freight one way except on field scrapped parts.



FLAKED ICE MAKER WARRANTY SCHEDULE

INCLUDES CHUNKLET, FLAKED AND IMD MODELS

YEAR	PARTS	LABOR
1	PARTS (Not including wearable parts)	LIMITED LABOR SEE WARRANTY LABOR GUIDE
2	PARTS (Not including wearable parts)	LIMITED LABOR ONLY SEE WARRANTY LABOR GUIDE
3	COMPRESSOR	NO LABOR
4	COMPRESSOR	NO LABOR
5	COMPRESSOR	NO LABOR

PARTS RETURN POLICY:

SEE Ice Maker Warranty Return Parts List: Field Scrap all parts EXCEPT those listed in the Ice Maker Warranty Return Parts List.

COMPRESSOR: Compressors with a date code of less than 20 months must be returned for credit. Compressor with a date code of more than 20 months, return tag only.

FREIGHT: Cornelius will pay ground freight one way except on field scrapped parts.



ICE BINS AND MODULAR DISPENSERS WARRANTY SCHEDULE

INCLUDES SS & POLY BINS, HOTEL DISPENSER, AND D45 ICE ONLY

YEAR	PARTS	LABOR
1	ALL PARTS	LIMITED LABOR SEE WARRANTY LABOR GUIDE
2	NO PARTS	NO LABOR
3	NO PARTS	NO LABOR
4	NO PARTS	NO LABOR
5	NO PARTS	NO LABOR

PARTS RETURN POLICY:

SEE Ice Maker Warranty Return Parts List: Field Scrap all parts EXCEPT those listed in the Ice Maker Warranty Return Parts List.

FREIGHT: Cornelius will pay ground freight one way except on field scrapped parts.



ICE MAKER WARRANTY RETURN PARTS LIST

The following parts **MUST** be returned for warranty credit.

NORDIC CUBE ICE MAKERS

Evaporators

Compressors – complete compressors 20 months or less, tag only over 20 months must be returned with compressor or tag to receive compressor credit

Fan Motors

Expansion Valves

Hot Gas Valves

Headmaster Valves

Fan Cycle Switches

Condensers

Water Regulating Valves

Water Pumps

Receivers

Solid State Control Boards

Dump Valves

Water Inlet Valves

Crank Case Pressure Regulator Valve (CPR or CPO)

NOTE: Field Scrap all parts EXCEPT those listed above.

CHUNKLET, FLAKER, AND IMD ICE MAKERS

Evaporators

Evaporator Shells

Gear Motors

Compressors – complete compressors 20 months or less, tag only over 20 months

Extruding head

Ice Control Module/Probe

NOTE: Field Scrap all parts EXCEPT those listed above.



FCB-VIPER WARRANTY SCHEDULE

Year	Parts	Labor
1	ALL PARTS (with exception of PM parts)	NO LABOR
2	SEALED REFRIGERATION SYSTEM (See definition below)	NO LABOR
3	SAME AS YEAR 2	NO LABOR
4	SAME AS YEAR 2	NO LABOR
5	SAME AS YEAR 2	NO LABOR

PARTS RETURN POLICY:

See Viper Warranty Return Parts List: Field scrap all parts EXCEPT those listed under Viper-FCB/FUB Warranty Return List.

Compressor: Compressors with a date code of less than 20 months must be returned for credit. Compressor with a date code of more than 20 months, return tag only.

Sealed Refrigeration System: Compressor, Condenser, and Evaporator (Foam Pack).

Freight: Cornelius will pay ground freight one way except on field scrapped parts.



FCB-VIPER WARRANTY RETURN PARTS LIST

The following parts **MUST** be returned for warranty credit:

Solid State Control Board

Pump

Motor

Condenser

Expansion Valve

Solenoid Valve

Compressors – complete compressor 20 months or less old

Evaporator/Foam Pack

FCB Drive Shafts

Expansion Tank

Dispensing Valve

Pressure Switch

NOTE: Field Scrap all parts EXCEPT those listed above.



ICE DRINK WARRANTY SCHEDULE

INCLUDES ENDURO, DUROFLEX, FLAVORFUSION, IDC, JORDAN, NGF, UNDERCOUNTER
(PROFILE AND INTRAFLEX)

YEAR	PARTS	LABOR
1	ALL PARTS	LIMITED LABOR SEE WARRANTY LABOR GUIDE
2	ALL PARTS	NO LABOR
3	DURABIDE HOPPER (ED, DF, IDC, & UC UNITS ONLY)	NO LABOR
4	DURABIDE HOPPER (ED, DF, IDC, & UC UNITS ONLY)	NO LABOR
5	DURABIDE HOPPER (ED, DF, IDC, & UC UNITS ONLY)	NO LABOR

NOTE: Hopper warranty only covers material defects related to the manufacturing process of the plastic bin liner.

PARTS RETURN POLICY:

SEE Ice Drink Warranty Return Parts List: Field Scrap all parts EXCEPT those listed in the Ice Drink Warranty Return Parts List.

FREIGHT: Cornelius will pay ground freight one way except on field scrap parts.



ICE DRINK WARRANTY RETURN PARTS LIST

The following parts **MUST** be returned for warranty credit.

Circuit Board

Motors

Gate Solenoids

Electrical Components

Dispensing Valves

All UF-1 Valve Parts

NOTE: Field Scrap all parts EXCEPT those listed above.



ICE DRINK/REFRESH SERIES WARRANTY SCHEDULE

INCLUDES REFRESH PRO, REFRESH CLASSIC, RENEW

YEAR	PARTS	LABOR
1	ALL PARTS	LIMITED LABOR SEE WARRANTY LABOR GUIDE
2	ALL PARTS	NO LABOR
3	DURABIDE HOPPER (ED, DF, IDC, & UC UNITS ONLY)	NO LABOR
4	DURABIDE HOPPER (ED, DF, IDC, & UC UNITS ONLY)	NO LABOR
5	DURABIDE HOPPER (ED, DF, IDC, & UC UNITS ONLY)	NO LABOR

NOTE: Hopper warranty only covers material defects related to the manufacturing process of the plastic bin liner.

PARTS RETURN POLICY:

SEE Ice Drink Warranty Return Parts List: Field Scrap all parts EXCEPT those listed in the Ice Drink Warranty Return Parts List.

FREIGHT: Cornelius will pay ground freight one way except on field scrap parts.



REFRESH/RENEW WARRANTY RETURN PARTS LIST

The following parts **MUST** be returned for warranty credit.

Circuit Board

Motors

Gate Solenoids

Electrical Components

Dispensing Valves

All UF-1 Valve Parts

NOTE: Field Scrap all parts EXCEPT those listed above.



BUBLE/BATCH CARBONATOR WARRANTY SCHEDULE

Year	Parts	Labor
1	ALL PARTS	LIMITED LABOR SEE WARRANTY LABOR GUIDE



BUBLE/BATCH CARBONATOR RETURN PARTS

The following parts **MUST** be returned for warranty credit.

All Buble warranty parts must be returned.



JUICE WARRANTY SCHEDULE

YEAR	PARTS	LABOR
1	ALL PARTS	NO LABOR
2	COMPRESSOR ONLY	NO LABOR
3	COMPRESSOR ONLY	NO LABOR
4	COMPRESSOR ONLY	NO LABOR
5	COMPRESSOR ONLY	NO LABOR

PARTS RETURN POLICY:

SEE Juice and Jet Spray Warranty Return Parts List: Field Scrap all parts EXCEPT those listed in the Juice and Jet Spray Warranty Return Parts List.

FREIGHT: Cornelius will pay ground freight one way except on field scrap parts.

COMPRESSOR: Compressors with a date code of less than 20 months must be returned for credit. Compressor with a date code of more than 20 months, return tag only.



JET SPRAY WARRANTY SCHEDULE

YEAR	PARTS	LABOR
1	ALL PARTS	LIMITED LABOR SEE WARRANTY LABOR GUIDE PAGE 11
2	COMPRESSOR ONLY	NO LABOR
3	COMPRESSOR ONLY	NO LABOR
4	COMPRESSOR ONLY	NO LABOR
5	COMPRESSOR ONLY	NO LABOR

PARTS RETURN POLICY:

SEE Juice and Jet Spray Warranty Return Parts List: Field Scrap all parts EXCEPT those listed in the Juice and Jet Spray Warranty Return Parts List.

FREIGHT: Cornelius will pay ground freight one way except on field scrap parts.

COMPRESSOR: Compressors with a date code of less than 20 months must be returned for credit. Compressor with a date code of more than 20 months, return tag only.



JUICE AND JET SPRAY WARRANTY RETURN PARTS LIST

The following parts **MUST** be returned for warranty credit.

Pump Platform Assemblies

Solid State Board

Pumps

Motors

Ice Bank Controls

Condensers

Pulse Valves/Solenoid Valves

Expansion Valves

Pressure Switches

Dispensing Valves

Float Switches

Compressors – complete compressors 20 months or less, tag only over 20 months

NOTE: Field Scrap all parts EXCEPT those listed above.



ELECTRICALLY COOLED WARRANTY SCHEDULE

INCLUDES VANGUARD, VANTAGE, IMPULSE, UCC40

YEAR	PARTS	LABOR
1	ALL PARTS	NO LABOR
2	SEALED REFRIGERATION SYSTEM (See definition below)	NO LABOR
3	SAME AS YEAR 2	NO LABOR
4	SAME AS YEAR 2	NO LABOR
5	SAME AS YEAR 2	NO LABOR

PARTS RETURN POLICY:

SEE Electrically Cooled Return Parts List: Field Scrap all parts EXCEPT those listed in the Electrically Cooled Return Parts List.

COMPRESSOR: Compressors with a date code of less than 20 months must be returned for credit. Compressor with a date code of more than 20 months, return tag only.

SEALED REFRIGERATION SYSTEM: Compressor, Drier, Evaporator, Accumulator, Condenser, Refrigerant.

NOTE: Refrigeration warranty covers the individual parts NOT the entire refrigeration deck.

FREIGHT: Cornelius will pay freight one way except on field scrapped units.



ELECTRICALLY COOLED RETURN PARTS LIST

The following parts **MUST** be returned for warranty credit.

Solid State Board

Pumps

Motors

Ice Bank Controls

Condensers

Pulse Valves/Solenoid Valves

Expansion Valves

Pressure Switches

Carbonator Tanks

Carbonator Probes

Dispensing Valves

Float Switches

Compressors – complete compressors 20 month or less, tag only over 20 months

NOTE: Field Scrap all parts EXCEPT those listed above.



ICE COOLED WARRANTY SCHEDULE

YEAR	PARTS	LABOR
1	ALL PARTS	NO LABOR
2	NO PARTS	NO LABOR
3	NO PARTS	NO LABOR
4	NO PARTS	NO LABOR
5	NO PARTS	NO LABOR

PARTS RETURN POLICY:

SEE Ice Cooled Warranty Return Parts List: Field Scrap all parts EXCEPT those listed in the Ice Cooled Warranty Return Parts List.

FREIGHT: Cornelius will pay ground freight one way except on field scrapped parts.



ICE COOLED WARRANTY RETURN PARTS LIST

The following parts **MUST** be returned for warranty credit.

ICE DRINK/ICE DISPENSE

Circuit Boards Motors
Gate Solenoids
Electrical Components
Dispensing Valves

ACCESSORIES

Pumps
Motors
Carbonator Tanks
Carbonator Probes
Regulators
Liquid Level Controls
Cold Plates

NOTE: Field Scrap all parts EXCEPT those listed above.



SPIRE WARRANTY SCHEDULE

YEAR	PARTS	LABOR
1	PARTS (Not including wearable parts) Touch Screen Assembly 1 year only	LIMITED LABOR SEE WARRANTY LABOR GUIDE
2	PARTS (Not including wearable parts)	NO LABOR
3	NUK Computer	NO LABOR

PARTS RETURN POLICY:

SEE Spire Warranty Return Parts List: Field Scrap all parts EXCEPT those listed in the Spire Warranty Return Parts List.

FREIGHT: Cornelius will pay ground freight one way except on field scrapped units.



SPIRE WARRANTY RETURN PARTS LIST

The following parts **MUST** be returned for warranty credit.

NUK Computer

Touch Screen Assembly

Circuit Board

Motors

Gate Solenoids

Electrical Components

Dispensing Valves

NOTE: Field Scrap all parts EXCEPT those listed above.



ACCESSORIES WARRANTY SCHEDULE

YEAR	PARTS	LABOR
1	ALL PARTS	NO LABOR
2	NO PARTS	NO LABOR
3	NO PARTS	NO LABOR
4	NO PARTS	NO LABOR
5	NO PARTS	NO LABOR

PARTS RETURN POLICY:

SEE Accessories/Valves/BIB Pumps Warranty Return Parts List: Field Scrap all parts EXCEPT those listed in the Accessories/Valves/BIB Pumps Warranty Return Parts List.

ACCESSORIES LIST: UF-1 Valves, SF-1 Valves, Wilshire Dispensing Valves, Cornelius Carbonators, Wilshire Carbonators, Cornelius Back Room Packs, Wilshire Back Room Packs, Regulators, Cold Plates, Product Tanks, Water Filters, & Fittings.

FREIGHT: Cornelius will pay ground freight one way except on field scrapped units.



BIB PUMP WARRANTY SCHEDULE

YEAR	PARTS	LABOR
1	ALL PARTS	NO LABOR
2	ALL PARTS	NO LABOR
3	ALL PARTS	NO LABOR
4	NO PARTS	NO LABOR
5	NO PARTS	NO LABOR

PARTS RETURN POLICY:

SEE Accessories/Valves/BIB Pumps Warranty Return Parts List: Field Scrap all parts EXCEPT those listed in the Accessories Valves/BIB Pumps Warranty Return Parts List.

FREIGHT: Cornelius will pay ground freight one way except on field scrapped units.



ACCESSORIES W/VALVES/BIB PUMPS WARRANTY RETURN PARTS LIST

The following parts **MUST** be returned for warranty credit.

ACCESSORIES/VALVES/BIB PUMPS

Pumps

Motors

Carbonator Tanks

Carbonator Probes

ALL Valves

Regulators

Liquid Level Controls

Cold Plates

NOTE: Field Scrap all parts EXCEPT those listed above

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